This presentation is an overview of the NA Service Structure

rev 2.0

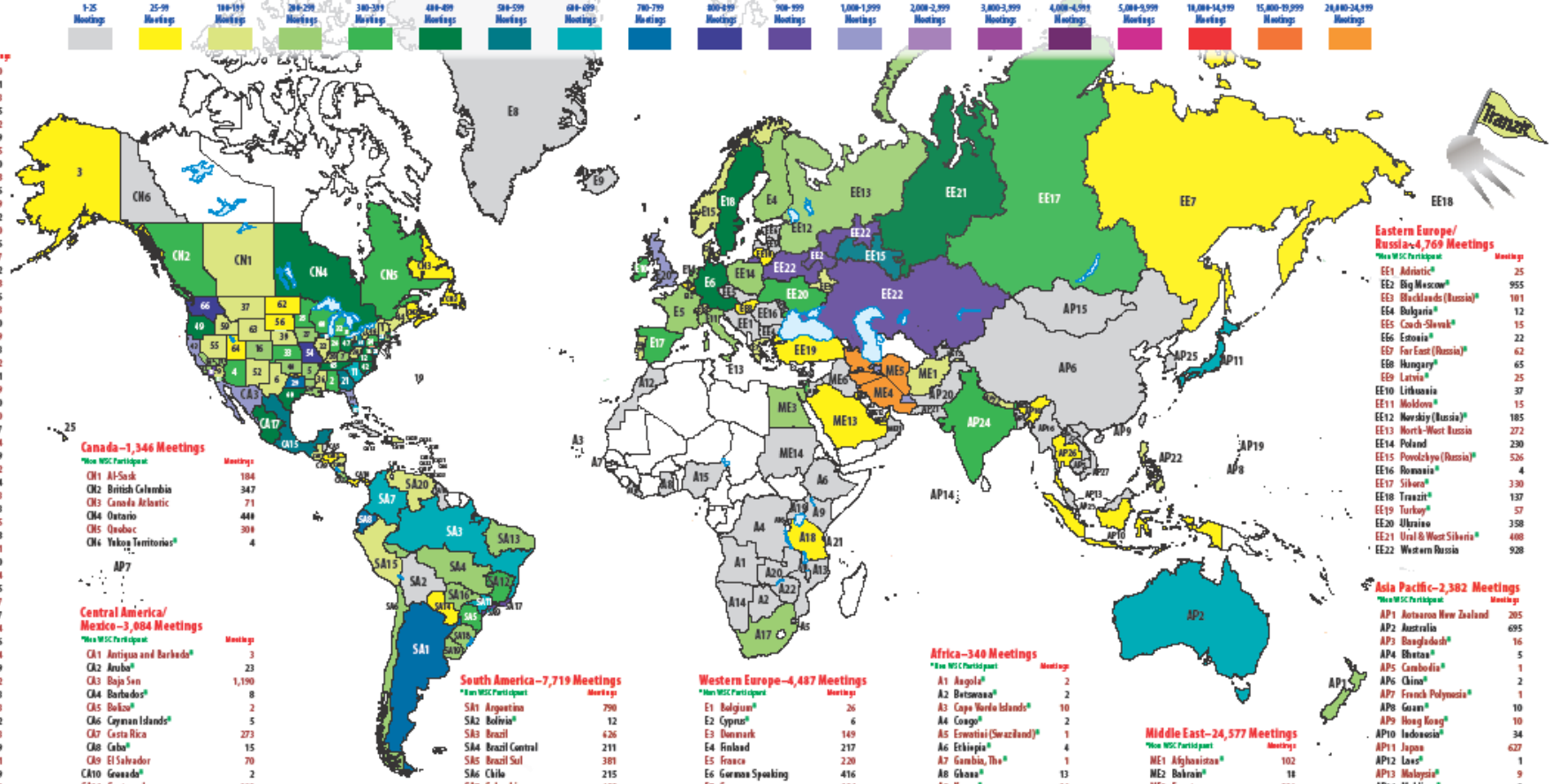
- Groups
- Areas
- Regions
- Zones
- World – what do they do?
- H&I, PR, etc.
- Who does this work?
- How do they work together?

Regions Around the World

72,215 Weekly Meetings* Worldwide

Data is based on regional/zonal reports to WSC 2023 and NAWS database when available. Map not intended to be geographically accurate.

*Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers were drawn only from regional reports and many may be missing.



USA–23,511 Meetings

*Non WSC Participant	Meetings
1 ABCD	160
2 Alabama/NW Florida	331
3 Alaska	93
4 Arizona	365
5 Arkansas	282
6 Bast Little	129
7 Bluegrass Appalachian*	275
8 Buckeye	160
9 California Inland	158
10 California Mid-State	286
11 Carolina	679
12 Central Atlantic	472
13 Central California	250
14 Chesapeake & Potomac	356
15 Chicagoland	527
16 Colorado	292
17 Connecticut	238
18 Eastern New York	196
19 Florida	1,053
20 Free State	570
21 Georgia	569
22 Greater Illinois	183
23 Greater New York	552
24 Greater Philadelphia	451
25 Hawaii	139
26 Indiana	370
27 Iowa	280
28 Kentuckiana	147
29 Lone Star	724
30 Louisiana	279
31 Metro Detroit	312
32 Michigan	344
33 Mid-America	313
34 Mid-Atlantic	313
35 Minnesota	315
36 Mississippi	118
37 Montana	121
38 Mountainsoor	140
39 Nebraska	154
40 New England	415
41 New Jersey	377
42 North Carolina	427
43 Northern California	1,174
44 Northern New England	146
45 Northern New Jersey	244
46 Northern New York	149
47 Ohio	462
48 OK Region	293
49 Pacific Cascade	463
50 Red River*	42
51 Region 51	293
52 Rio Grande	199
53 San Diego/Imperial	361
54 Show-Me	809
55 Sierra Sage	108
56 South Dakota	57
57 South Florida	650
58 Southern California	974
59 Southern Idaho	103
60 Tejas Bluebonnet	466
61 Tri-State	545
62 Upper Midwest	76
63 Upper Rocky Mountain	114
64 Utah	87
65 Volunteer	432
66 Washington/North Idaho	880
67 Western New York	143
68 Wisconsin	326

Canada–1,346 Meetings

*Non WSC Participant	Meetings
CN1 Al-Sask	184
CN2 British Columbia	347
CN3 Canada Atlantic	71
CN4 Ontario	448
CN5 Quebec	304
CN6 Yukon Territories*	4

Central America/ Mexico–3,084 Meetings

*Non WSC Participant	Meetings
CA1 Antigua and Barbuda*	3
CA2 Aruba*	23
CA3 Baja Sur	1,190
CA4 Barbados*	8
CA5 Belize*	2
CA6 Cayman Islands*	5
CA7 Costa Rica	273
CA8 Cuba*	15
CA9 El Salvador	70
CA10 Grenada*	2
CA11 Guatemala	103
CA12 Honduras*	34
CA13 Jamaica*	27
CA14 Martinique*	2
CA15 Mexico	534
CA16 Nicaragua	119
CA17 Occidente-Mexico	412
CA18 Panama	71
CA19 Quisqueyana	100
CA20 Region del Coqui	62
CA21 Saint Lucia*	5
CA22 Saint Vincent and the Grenadines*	2
CA23 Trinidad and Tobago*	18
CA24 Virgin Islands*	4

South America–7,719 Meetings

*Non WSC Participant	Meetings
SA1 Argentina	790
SA2 Bolivia*	12
SA3 Brazil	626
SA4 Brazil Central	211
SA5 Brazil Sul	381
SA6 Chile	215
SA7 Colombia	623
SA8 Ecuador	700
SA9 Grande Sao Paulo	916
SA10 Guyana*	3
SA11 HOW Brazil	614
SA12 Minas	309
SA13 Nordeste Brazil	251
SA14 Paraguay*	35
SA15 Peru	183
SA16 Region 10 Brazil*	279
SA17 Rio de Janeiro	970
SA18 Rio Grande do Sul	238
SA19 Uruguay	238
SA20 Venezuela	125

Western Europe–4,487 Meetings

*Non WSC Participant	Meetings
E1 Belgium*	26
E2 Cyprus*	6
E3 Denmark	149
E4 Finland	217
E5 France	220
E6 German Speaking	416
E7 Greece	124
E8 Greenland*	1
E9 Iceland*	8
E10 Ireland	330
E11 Italy	200
E12 Luxembourg*	2
E13 Malta*	11
E14 Netherlands	272
E15 Norway	107
E16 Portugal	183
E17 Spain	353
E18 Sweden	420
E19 Switzerland*	100
E20 UK Region	1,342

Africa–340 Meetings

*Non WSC Participant	Meetings
A1 Angola*	2
A2 Botswana*	2
A3 Cape Verde Islands*	10
A4 Congo*	2
A5 Eswatini (Swaziland)*	1
A6 Ethiopia*	4
A7 Gambia, The*	1
A8 Ghana*	13
A9 Kenya*	14
A10 Liberia*	3
A11 Malawi*	1
A12 Morocco*	4
A13 Mozambique*	2
A14 Namibia*	3
A15 Nigeria*	3
A16 Rwanda*	1
A17 South Africa	211
A18 Tanzania*	28
A19 Uganda*	2
A20 Zambia*	3
A21 Zanzibar*	27
A22 Zimbabwe*	3

Middle East–24,577 Meetings

*Non WSC Participant	Meetings
ME1 Afghanistan*	102
ME2 Bahrain*	18
ME3 Egypt	204
ME4 Iran	21,861
ME5 Iran Region No.1	1,873
ME6 Iraq*	2
ME7 Israel	364
ME8 Jordan*	2
ME9 Kuwait*	38
ME10 Lebanon*	4
ME11 Oman*	18
ME12 Qatar*	7
ME13 Saudi Arabia*	52
ME14 Sudan*	6
ME15 Tajikistan*	1
ME16 United Arab Emirates*	41

Eastern Europe/ Russia–4,769 Meetings

*Non WSC Participant	Meetings
EE1 Adriatic*	25
EE2 Big Moscow*	955
EE3 Blacklands (Russia)*	101
EE4 Bulgaria*	12
EE5 Czech-Slovak*	15
EE6 Estonia*	22
EE7 Far East (Russia)*	62
EE8 Hungary*	65
EE9 Latvia*	25
EE10 Lithuania	37
EE11 Moldova*	15
EE12 Novskiy (Russia)*	185
EE13 North-West Russia	272
EE14 Poland	230
EE15 Povolzkye (Russia)*	526
EE16 Romania*	4
EE17 Sibera*	330
EE18 Transit*	137
EE19 Turkey*	57
EE20 Ukraine	358
EE21 Ural & West Siberia*	408
EE22 Western Russia	928

Asia Pacific–2,382 Meetings

*Non WSC Participant	Meetings
AP1 Aotearoa New Zealand	205
AP2 Australia	695
AP3 Bangladesh*	16
AP4 Bhutan*	5
AP5 Cambodia*	1
AP6 China*	2
AP7 French Polynesia*	1
AP8 Guam*	10
AP9 Hong Kong*	10
AP10 Indonesia*	34
AP11 Japan	627
AP12 Laos*	1
AP13 Malaysia*	9
AP14 Maldives*	2
AP15 Mongolia*	3
AP16 Myanmar*	1
AP17 Nepal	113
AP18 NERF	75
AP19 Northern Marianas Islands*	9
AP20 Pakistan North*	16
AP21 Pakistan South*	6
AP22 Philippines	113
AP23 Singapore*	11
AP24 SOSONA	325
AP25 South Korea*	11
AP26 Thailand	78
AP27 Vietnam*	3

Meetings

As of August 2023

We have a BIG fellowship!

Our Area 32 meetings
Our Region 211
Our Zone 5,604
Our World 72,215

NA Meeting Counts

	2008	2010	2012	2014	2016	2018	2020	2023	Average Growth	Current percentage of Fellowship
Western Europe	2,557	2,664	2,820	3,038	3,282	3,591	3,918	4,487		6%
		4%	6%	8%	8%	9%	9%	15%	8%	
Iran	11,256	16,793	18,195	18,200	20,598	21,974	26.075	23,734		33%
		49%	8%	0%	13%	7%	19%	-9%	12%	
Middle-East	399	435	448	411	510	606	672	843		1%
		9%	3%	-8%	24%	19%	11%	25%	12%	
Africa	228	240	249	335	384	405	499	340		0.5%
		5%	4%	35%	15%	5%	23%	-32%	8%	
USA	25,613	26,881	27,804	27,317	27,375	27,677	27,005	23,511		33%
		5%	3%	-2%	0%	1%	-2%	-13%	-1%	
Canada	1,166	1,243	1,369	1,360	1,263	1,323	1,369	1,346		2%
		7%	10%	-1%	-7%	5%	3%	-2%	2%	
Central America	3,299	3,903	3,312	3,379	3,167	3,097	3,326	3,084		4%
		18%	-15%	2%	-6%	-2%	7%	-7%	0%	
South America	1,272	1,251	1,524	2,250	1,932	2,189	2,857	2,924		4%
		-2%	22%	48%	-14%	13%	31%	2%	14%	
Brazil	1,998	1,995	3,153	3,581	4,427	4,374	4,633	4,795		7%
		0%	58%	14%	24%	-1%	6%	3%	15%	
Eastern Europe	256	308	345	440	564	646	734	865		1%
		20%	12%	28%	28%	15%	14%	18%	19%	
Russia	340	523	909	1,042	1,657	2,072	2,726	3,904		5%
		54%	74%	15%	59%	25%	32%	43%	43%	
Asia Pacific	1,458	1,533	1,639	1,649	1,747	2,061	2,261	2,382		3%
		5%	7%	1%	6%	18%	10%	5%	7%	
Total Meetings	49,842	57,769	61,767	63,002	66,906	70,015	76,075	72,215		
		16%	7%	2%	6%	5%	9%	-5%	6%	

Where are the meetings?

The USA has over 23,000 meetings but has not grown over the last 10 years.

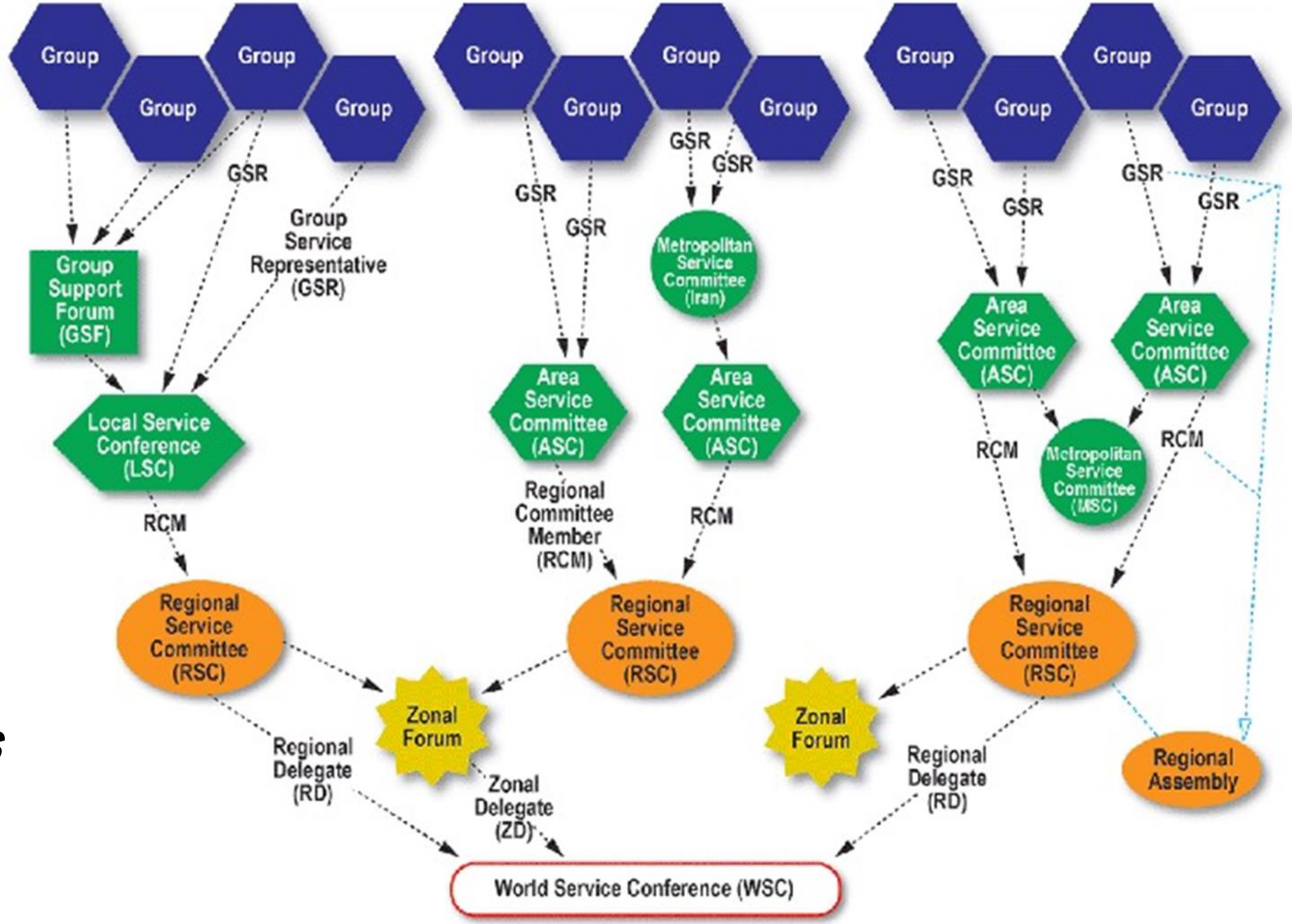
Other countries have grown quite a bit

USA is 1/3 of the fellowship

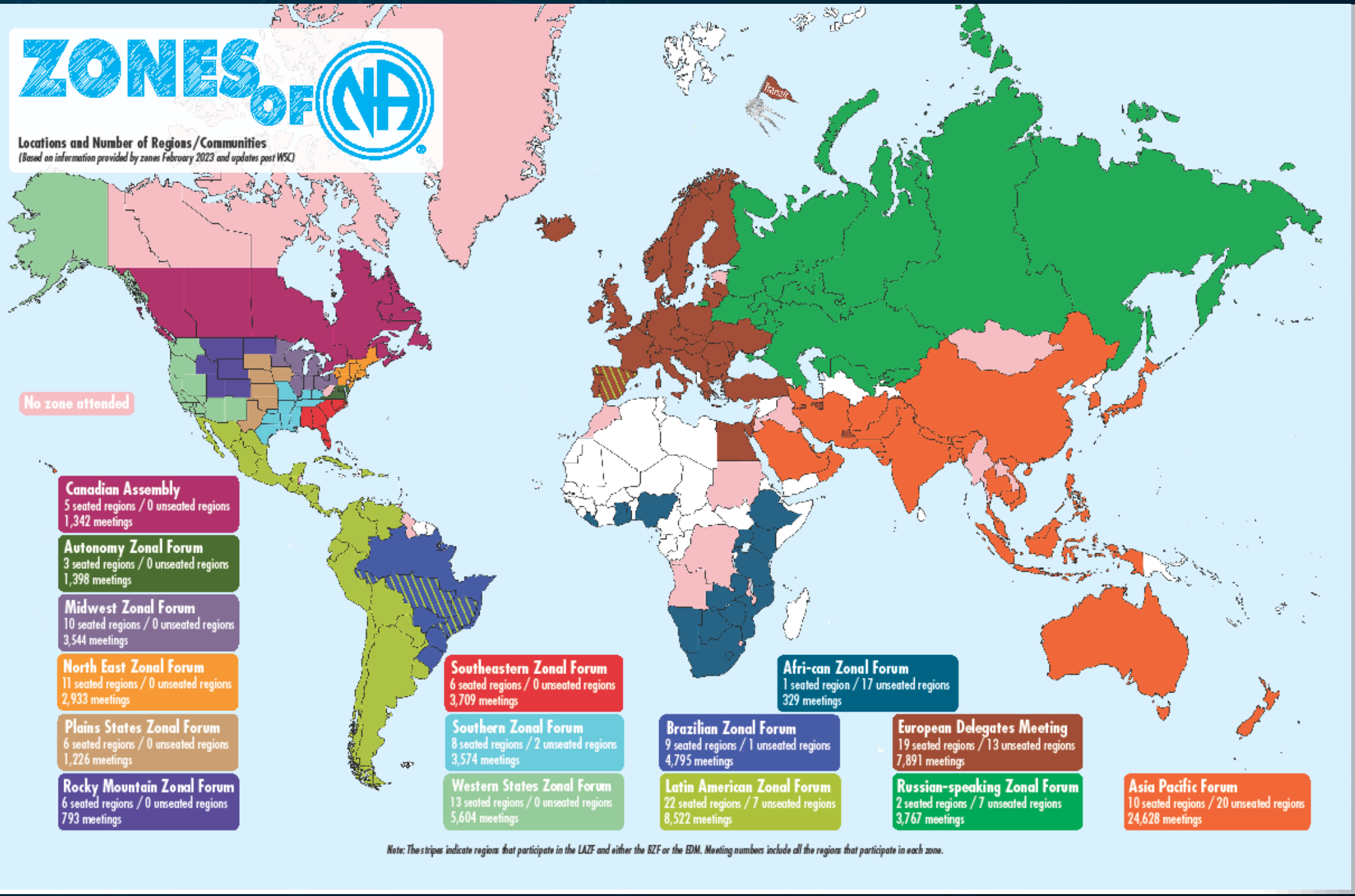
Iran is 1/3 of the fellowship

The remaining 1/3 is divided among the rest of the world

NA Service Structure *with possible options that can be combined*



Groups
Areas
Regions
Zones
World



We are WSZF Western States Zonal Forum

5,604 Meetings

8 Zones inside the USA

NA is Culturally Adaptable

We meet in 91 languages and have Literature in 57

Groups
Top of the Service Structure

Positions:

- Secretary – Required
- GSR - Group Service Representative + Alternate GSR
- Treasurer
- Greeter
- Coffee maker
- Tech person (for hybrid or online only meetings)

GSR
Group Service Representative

One of the most critical positions in NA!

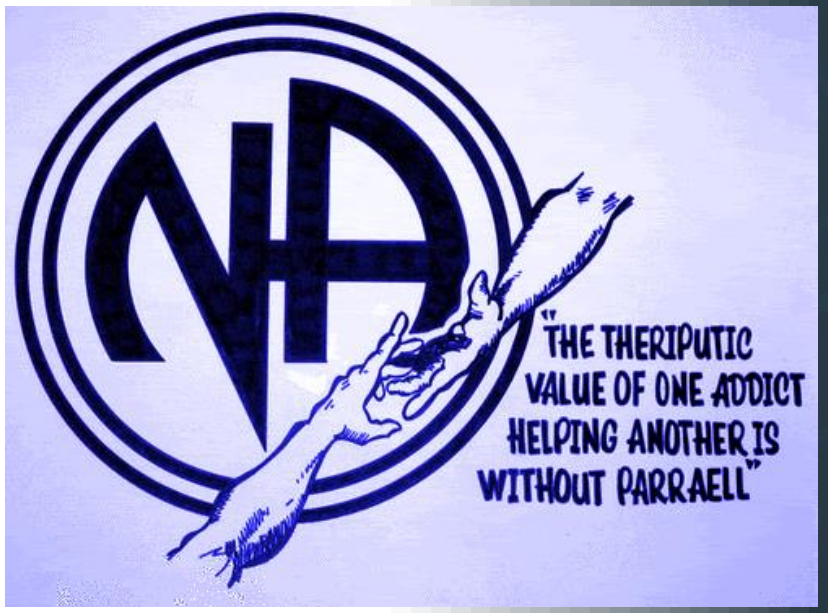
The GSR is an active member of an NA group and its representative at local service meetings. Groups and their members rely on their GSRs to stay connected with other groups in an NA community and to the rest of NA. As one member put it:

“For most newcomers in a meeting, NA will be as big or as small as the information the GSR provides to the group.”

NA groups have “final responsibility and authority” for the service bodies they create. An active and prepared GSR makes it possible for this principle to be a reality. [From GSR Basics]

Areas
Provides Local Services

- Website
- Phoneline
- PR – Public Relations
- H&I – Hospitals and Institutions
- Outreach or FD – Fellowship Development
- Activities



What does Hospitals & Institutions do?

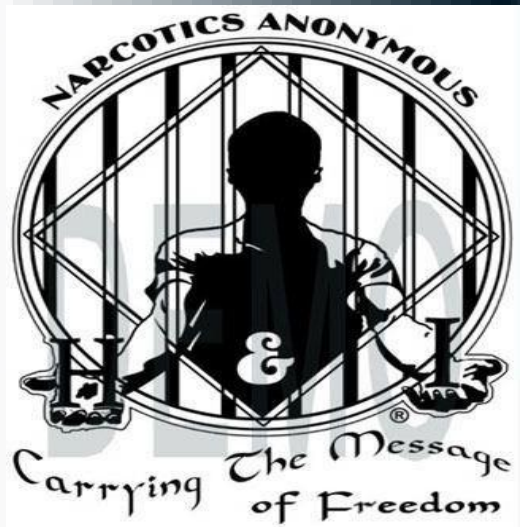
Carrying the message of recovery to those who cannot attend meetings in the community

- Panel meetings to treatment centers and institutions
- Provide meeting guides for when they get out
- Sending books & literature to institutions
- Writing letters – Steps Behind the Walls

H&I vs. regular NA meetings

Are H&I meetings the same as regular meetings – Not the same

- Not self supporting, uses Area funds – no 7th tradition
- Anonymity not protected
- Inmates/clients cannot get out to regular meetings
- May be under surveillance
- H&I must follow the rules of the facility such as restricted access, no cell phones, or dress codes
- Not Autonomous – Panels must follow Area guidelines and take direction from the NNMA H&I committee

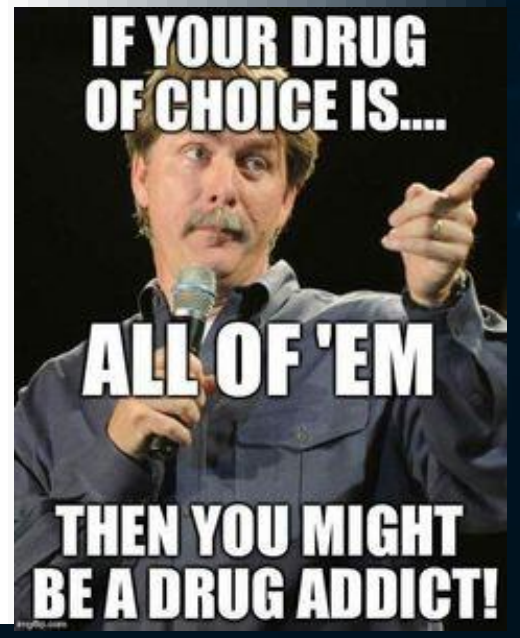


NA Public Relations/ Public Information

The Narcotics Anonymous message is “that an addict, any addict, can stop using drugs, lose the desire to use and find a new way to live.” Our relations with the public enable us to share this message broadly so that those who might benefit from our program of recovery can find us.

We perform public relations service to increase the awareness and credibility of the NA program.

Maintaining an open, attractive attitude in these efforts helps us to create and improve relationships with those outside the fellowship – schools, hospitals, politicians, fire departments, etc.



PR Goals

1. We clarify what services NA can and cannot provide to the community.

2. We make NA members more aware of their role in NA's public image.

3. We aim for the public to recognize NA as a positive and reliable organization.

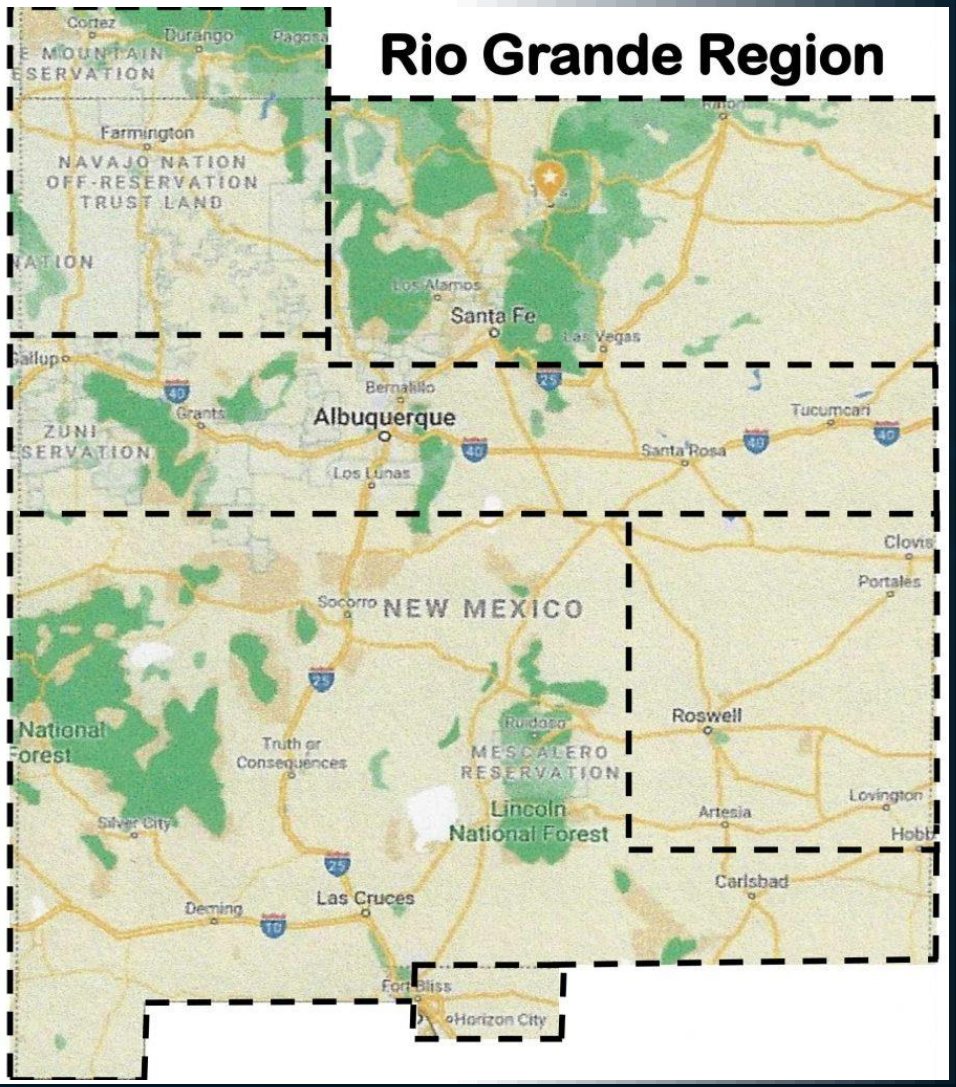
4. We develop valuable relationships with professionals and the general public.

Northern NM Area
Service positions

- Area Chairperson, Area Treasurer, Area Secretary
- RCM – Regional Committee Member
- Website chairperson
- Phoneline Chairperson
- PR – Public Relations chairperson
- H&I – Hospitals and Institutions chairperson
- Outreach or FD – Fellowship Development chairperson
- Activities chairperson
- Tech person as needed (for hybrid or online only meetings)
- **All of the GSRs (GSRs only vote, Chair may vote only in case of a tie)**

Region
Provide Regional Services

- Regional Convention
- PR – Public Relations
- H&I – Hospitals and Institutions
- Phonelines for all Areas in our Region
- Outreach or FD – Fellowship Development
- Activities
- Tech person as needed
  (for hybrid or online only meetings)
- Riograndena.org



Region
Regional Service Positions

- Regional Chairperson, Regional Treasurer, Regional Secretary
- Regional Delegate and Alternate Delegate
- Regional Convention Committee liaison
- PR – Public Relations Coordinator
- H&I – Hospitals and Institutions Coordinator
- Website and Phoneline Coordinator
- Outreach or FD – Fellowship Development Coordinator
- Activities Coordinator
- Tech person as needed (for hybrid or online only meetings)
- Many positions have alternates so they can be trained or stand in
- **All of the RCMs (RCMs only vote, Chair may vote only in case of a tie)**

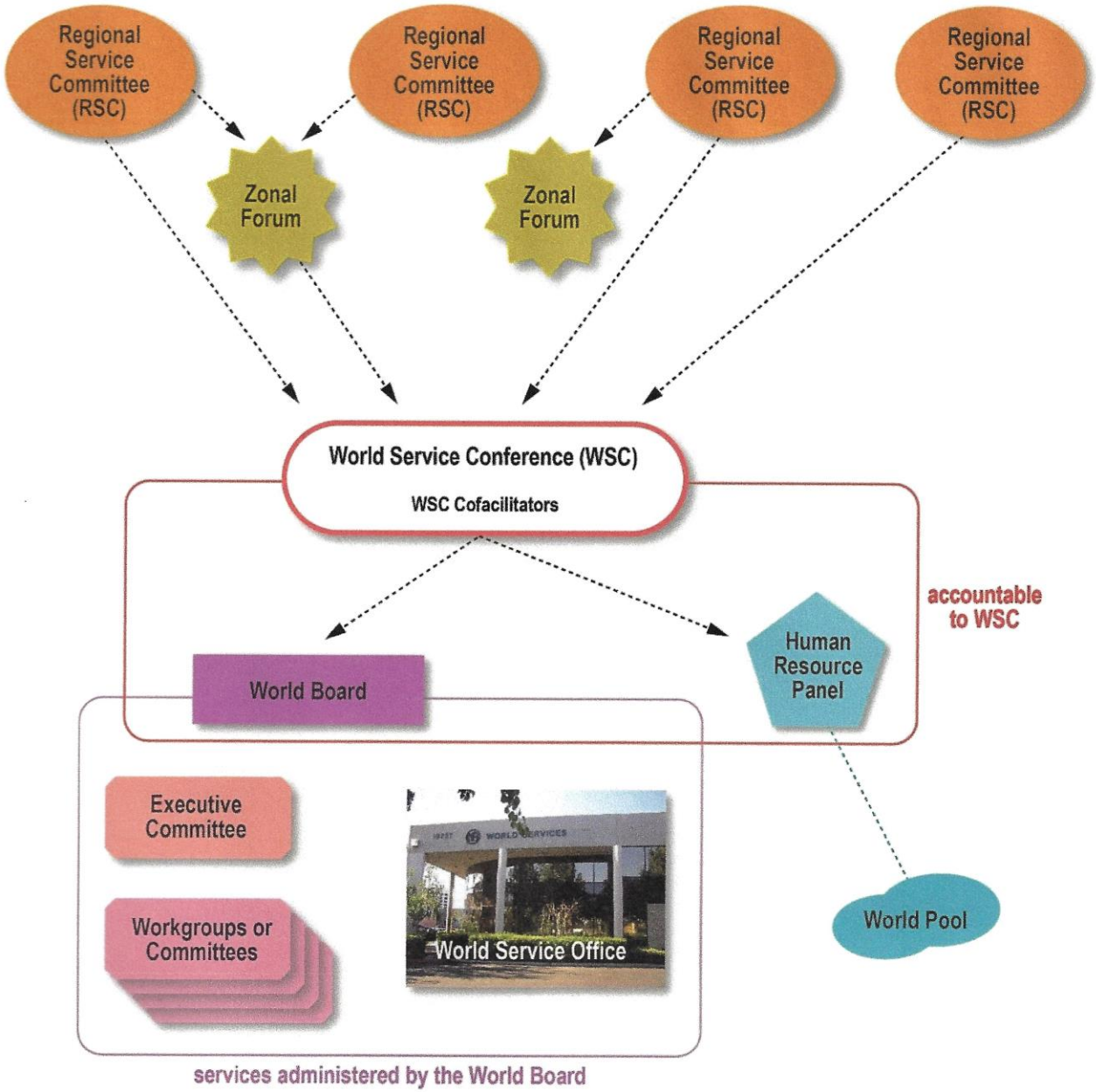
Zone
Provides Zonal Service

- Host Zonal website with service material from our Zone
- Zonal IT committee
  - Host web services such as our meeting finder and meeting lists
  - Help struggling Regions and Areas with tech
    - Website
    - Phoneline
    - Training
- Provide information for Behind the Wall programs
- Provide H&I and PR presentations and material such as for finance
- WSZF.org

Zone
Zonal Service Positions
(For WSZF)

- Facilitator and co-facilitator
- IT services chair & vice chair
- Ad hoc committees
- Such as:
  - Behind the Walls
  - H&I and PR
  - Guidelines
- All of the RDs (RDs only vote, Facilitator may vote only in case of a tie)

NA World Services



Regions elect an RD & AD to collect the group conscience of the Region and vote at the WSC on the motions in the Conference Agenda Report every 3 years.

World Board is the bottom of the NA Service Structure

Human Resource Panel interviews applicants for World Board, WSC co-facilitators, and the HRP itself.

World Board - WB

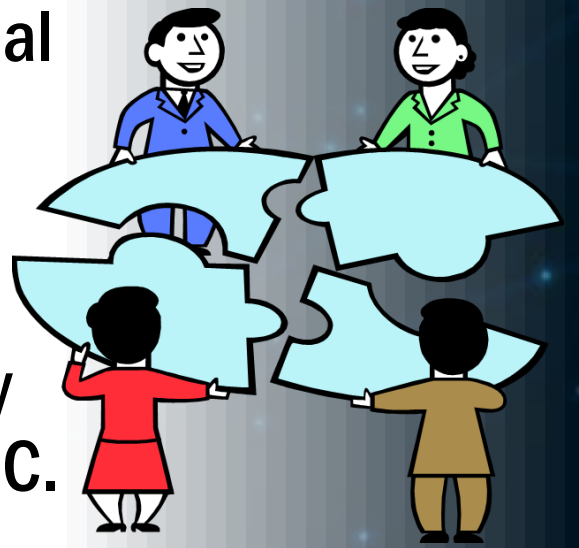
- All 15 World Board members are elected by the Regions – 6 year term
  - Election requires 60% approval vote by RDs & WB
- Oversees the World Service Office
- Facilitates development of NA worldwide
- Interfaces with governments and professional bodies to ensure our developing ability to serve addicts everywhere
- Travels to World Wide Workshops and service events to keep us informed
- Every Region and Zone has a World Board member assigned
  Rio Grande Region is assigned Paul F.
- Email them at wb@na.org – there may be a wait.

The World Board also…

- Supervises the planning and hosting of our World conventions
- Facilitates the production of new literature
- Oversees workgroups
- Provides the overview and insight that makes strategic planning possible
- The World Board also integrates and hosts the World Service Conference.

World Service Conference - WSC

- The World Service Conference (WSC) meets every three years now. Addicts from Regions and Zones all over the world come together at the conference to discuss matters of importance to the fellowship as a whole.
- The WSC is the place where delegates from the worldwide fellowship gather to consider the wishes, needs, desires of their local and global NA communities, unified by the vision that guides our decisions.
- Individual members and Groups provide their Group Conscience to the Regional Delegates or seated Zones by attending and voting for or against motions at Conference Agenda Report meetings every 2-3 years. The delegates then vote that group conscience at the WSC.
- The result of that vote will or will not change NA. For example we voted to approve the SPAD book and Virtual Meetings but not to place an 8 year moratorium on the creation of new recovery literature



World Service Office

The World Service offices handle all NA business:

- Production, sale and distribution of literature an products like key tags, chips, and medallions
- Coordinates Translation committees
- Preparation and distribution of all NA publications—such as the NAWS News, Reaching Out, and reports
- The offices also answer questions and provide assistance to individuals, NA groups, areas, regions and zones throughout the world.
- Hosts webinars and more…

From those of us in service to those of us in service and to those who will volunteer,

Our Work Is A Gift.