# Western States Zonal Forum

# Meeting Record

July 20, 21, 22, 2007

## **Participants**

Ken M. – Southern California – RD

Kelly S. – Southern California – RDA

Vince G. – Arizona – RD

Jason S. – Arizona – RDA

Jim W. – Rio Grande – RD

Laura B. – Rio Grande – RDA

Denise T. – Pacific Cascade – RD

Mike M. – California Inland – RD

Gene B. – California Inland – RDA

Karen R. – Sierra Sage – RD

Lenny R. – Northern California – RD

Matt M. - Northern California - RDA

D.W.D. - San Diego Imperial - RD

Pam J. - San Diego Imperial - RDA

Jack H. – Washington Northern Idaho – RD

Dan F. - Washington Northern Idaho - RDA

Rick W. - Region 51

Doug H. - Region 51

Tony O. - Central California - RDAH

Clif G. – California Mid State – RD

Doug . – California Mid State - RDA

Ron M. – World Board

Chris C. - WSO

Ruben A. – Meeting Facilitator Ruben A & Lenny R. - Recorder

Meeting was opened with a moment of silence Introduction of facilitator – Ruben A.

#### Introduction of Attendees

## Approval of pervious meeting records Meeting records approval

# **Issue Discussion Topics**

Integration of the PR Handbook Web-Based Phonelines Virtual worlds in NA Service – How it is working. Term Limit for RD – RDA

IDT Workshop

Influenza Pandemic

Getting more involvement in the CAR workshop

Rogue events

Financial software & systems for financial accountability

Attendance and rotation of service commitment in sparse area.

Insurance across the border

Insurance

HRP lack of responsibility and accountability

Raffles, solicited of donations from outside of the fellowship

How to get old-timer back in to the meetings and service

Group donations, Home group business meeting and to get them going Fund flow.

Paid events and the 7<sup>th</sup> Tradition.

Grandiose events

Sponsorship behind the Walls

Youth committees

Incorporating languages other than English into the service structure.

Cultural outreach.

Insurance across the border.

World Board The PR Handbook How to be an effective RD /RDA

#### **Regional Report:**



# Southern California Region 1935 S. Myrtle St. Monrovia, CA 91016

Our region has approximately 1260 meetings and 151 Spanish speaking only meetings throughout its 20 areas. Of those 1260 meetings, 4 are Armenian, 3 are Farsi, 1 is Hebrew and 3 are American Sign Language. The RSC recently revised its regional guidelines. We had elections of new officers of the RSC in May and I am currently the new RD and Kelly S. is our new RDA. We have also recently formed two new sub-committees of the region. The youth committee was approved many years ago, but due to the length of time it took to get the guidelines approved, there were no longer any interested members left to form a committee then. They are now a fully formed and functioning committee now, with the purpose of helping young people finding their way into the existing service structure. They are currently sending a representative to each of the regional sub-committees. They are also planning to put on a regional youth activity on an annual basis, which they are doing through the activities committee of the region.

We have also passed the guidelines for a Sponsorship behind the Walls committee. They still need to elect officers and form the committee.

<u>Regional Service Office (RSO)</u>: Our RSO is maintaining itself. They still below their prudent reserve but are working on new marketing strategies to bring sales up. The RSO carry's insurance for the regions 20 areas as well as, our Regional events.

Hospitals and Institutions (H&I): All 20 areas including the Spanish Speaking area attend the monthly H&I subcommittee meeting. The region carries 61 panels that go into our Hospitals and Institutions within our region. The 19 areas, along with the Spanish Speaking region carry approximately 619 panels. The subcommittee holds an annual Learning Day in the month of May.

<u>Public Information (PI):</u> The subcommittee continues to reach out to the community and by educating our young people by carrying presentations into the schools. Almost every area of So. Cal. now does PACT meetings. This is where we cooperate with the Department of Corrections in facilitating orientation meetings to all recently released parolees. This year they have made it a goal to train out of the PR Handbook. Their other projects include a more in depth "About Us" page on our Regional website. They also continue in their efforts to do presentations, booth sittings, and community literature distribution.

Regional Activities: The regional activities committee puts on 3 major events per year. The NA Birthday, New Years Eve and the Regional Campout. They also help with the H&I Learning Day and the Regional Assembly Workshop as well as the new Young Peoples Unity Day. They help out the 20 areas with their events by providing a calendar so that the areas can have regional dates so that no area event conflicts with another areas regional event. They post all areas events whether they are a regional or area event on the regional web site.

<u>Phone lines (PL):</u> Phone lines are currently running a 24 hour 7 days 800 number with live addicts answering the phones. 7 areas are helping accomplish this. The Spanish speaking area is helping the region man the Spanish speaking hotline.

<u>Website</u>: The website committee no longer sits under the PI committee. They have adopted guidelines this past year and are now their own sub-committee of the region.

They have finally completed their project to make our database easily uploaded to the World database. <u>Literature:</u> We currently have no Literature Review committee because of lack of participation. <u>Regional Convention:</u> The Convention committee is getting ready for this years convention which will be held over the Thanksgiving weekend at the Anaheim Marriot. They had a nice convention last year, which was able to increase their prudent reserve, as well as make a nice donation to the Region. They have signed contracts for the next two years back in Ontario, but not on Thanksgiving weekend. They are also trying to get an online registration with a Pay Pal account set up in time for this years preregistration.

<u>Cruise Committee</u>: The Cruise Committee had another successful event this past year. They went on a longer cruise to the Mexican Riviera. They don't hold cruises on the same year as the World Convention, so their next cruise is next year, which will also be a longer cruise to the Mexican Riviera.

<u>Spring Gathering Committee</u>: The Spring Gathering committee also didn't have a successful event this year; they didn't donate to the region. This is a small but active committee showing how diverse our region is. They are on their last year of a five year contract. More will be revealed on future events.

# Northern California Regional Report to WSZF July 20, 2007

The Northern California Region consists of 21 Areas with approximately 1400 meetings per week. Our number of areas has increased—by one—with the creation of the Sacramento Fellowship of Narcotics Anonymous. This new area is comprised of groups that split off from the American River Area. The NCRSC provides insurance for all of it's meetings and most of the events that take place in its region, as well as acting as the point of accountability for H&I, PI, convention committee, and a Regional Service Office Board of Directors.

#### RSC:

Our RSC meets monthly, at our Regional Service Office, in Fairfield, CA. It's been a fairly quite year for our RSC. Not much controversy. We recently held our bi-annual RSC inventory, where, for the first time, we used the small group discussion process. The most significant thing was that Matt and I got the RSC to agree to follow up the inventory meeting with a planning session, which we will facilitate, in |September.

#### RSO:

Our Regional Service Office—a California 501-3C corporation—serves our region through literature sales, insurance matters, website coordination, as well as providing committee meeting space for all regional committees.

After going through some financial difficulties the RSO is back on a sound financial footing and posted a \$40,000 profit in the last fiscal year. Most of the profit was put into literature inventory in order to meet increasing demand. Our RSO recently opened its online store, which seems to be very well received.

# NCCNA (Northern California Convention of Narcotics Anonymous):

Our convention continues to flourish. Our 2007 event (NCCNA 29) was held in Santa Clara, CA in April. The convention had 3450 paid registrations and almost twice that number at the Saturday Main Meeting.

Net income for the convention was \$98,600, with a budget of approximately \$225,000.

Attendance growth is once again becoming a challenge for our convention committee. We are down to only three venues that are big enough to hold the event, and we are at the capacity point for one of these venues, which will leave us with only two.

Our next convention will be held on March 20-23, 2008, in Sacramento. This will be our 30<sup>th</sup> celebration.

#### PR:

Our PR efforts seem to be doing okay. Freed of the subcommittee structure our regional PR meeting spends most of its time sharing information and conducting training sessions. Area attendance is up; mostly due to the fact that the meetings are much more worthwhile. Under this structure, our PR Coordinators have been freed up to do more presentations to our area committees, as well as outside agencies.

#### H&I

Our regional H&I subcommittee hasn't changed much in the last year, I'm sorry to say. It is still laboring under the burden of being a subcommittee. Some discussions have taken place regarding changing this committee to a strictly "sharing/training forum". Hopefully to free the hands of the coordinators to actually do more to help serve our areas. Discussions have just started on how Regional H&I might be able to act as a database for members willing to do H&I meetings outside of their own areas. We have some rural institutions that are pretty much dark, because the local areas don't have enough members to keep meetings going. This, and maybe some other hands on tasks will be very hard to accomplish under the subcommittee structure; so, hopefully by the next WSZF we'll be able to report some major changes in our H&I structure.

#### Website

In the past year Northern California has been replacing its somewhat antiquated website with a brand new up to date site (www.norcalna.org). Although still under construction the site is up and running. Along with the usual services an NA website offers, this site includes online convention/hotel registration and an RSO online store.

The new site was developed by a workgroup of our RSO Board of Directors, and included representation from the RSO, RSC, H&I, PR and our convention committee. Working with an outside vendor the site was put together at a cost of \$15,000.

# SIERRA SAGE REGION WSZF Report 2007

Greetings from the SSR of Narcotics Anonymous!

Our region consists of approximately 120 meetings in five established areas, four of which regularly attend RSC. RSC rotates quarterly through the Reno, Carson City/Minden, South Lake Tahoe, and North Lake Tahoe areas. The boundaries of our region are quite extensive covering north up to the Oregon/Idaho border, east to the Utah border, south to Tonopah and its latitude, and east to the Sierra Nevada Mountains. During the past year we finally have filled our H & I and PR coordinator positions, along with Outreach. Filling service positions at area and regional levels remains a difficult task.

We have a wonderful website – <a href="www.sierrasagena.org">www.sierrasagena.org</a> – that is full of information, including an activity calendar (for all areas), convention information, phoneline numbers, a .pdf printable meeting schedule, and a very cool clean time calculator! Just put in your clean date and it'll tell you how many days you have clean! We have a terrific webservant in the program that is helpful and very

knowledgeable and quick to accommodate our needs. During the past year, our local population has begun to make more use of the web site. Our webservant even created a forum for everyone to use as a means of disseminating information to each other.

We are still struggling with the phoneline issue. Due to our large geographic areas, some members, especially in the CCMA, must make long distance calls to reach their hotline. The Reno area (BLAW) recently changed service from an answering service to an online 800 system. There are some problems with that service, but BLAW is addressing those problems.

I visited each area committee meeting over the past few months to discuss the delegate position and delegate responsibilities and ask each area if they had specific concerns. The usual difficulty of getting members into service came up as well as unity and raffles. I also traveled to Elko, NV, which is 300 miles from Reno. They are busy establishing themselves, have 10 meetings a week and would like help to create Sierra Sage Region's sixth area! I am very excited about this and hope to get information from everyone at the forum on this issue. I am also in touch with a member who has recently moved to the Bishop/Mammoth area. He is trying to guide BMA in re-establishing their area. They have been scattered and out of touch for some time and Howard hopes to help them back into the SSR and a more established Narcotics Anonymous. Finally, the BLAW (Reno area) is experiencing growth in Spanish meetings. The area's PR committee has been keeping in touch with them and they have been ordering lots of literature, in particular Basic Texts, It Works: How & Why, and cassette tape sets. There are meetings six days per week. They have been attending the ASC and their excitement is contagious. CCMA seems to gearing up for a surge in Spanish meetings as well. They now have two per week.

One last thing I want to mention is our convention. We have been trying to establish our convention as yearly, but unfortunately we were unable to secure a facility for 2006. We have no hotel facilities large enough to accommodate the convention other than the casino venue, and we have chosen the Circus Circus in Reno as the site for the convention in 2007. The convention facilities are excellent – separated from the casino environment, no smoking and the convention coordinator from the Circus Circus is more than gracious. We have been given a room block in a separate tower with Hospitality, Merchandise, and Marathon Meetings in very close proximity. November 2, 3, 4, 2007 is the next date for the Sierra Sage Regional Convention XII and we hope you can all plan to attend.

#### CMSRSC Report to Western States Zonal Forum July 20 – 22, 2007

#### Greetings;

The California Mid-State Region of Narcotics Anonymous is located in the heart of the Great Central Valley of California. The Region runs from Galt in the north (south of Sacramento) to Porterville in the south (north of Bakersfield) and from the Gold Rush towns of the Sierras in the east to the edge of the Coastal Range in the west. Our Region is comprised of seven Areas which include a variety of living environments ranging from the rural, small towns to several major metropolitan areas.

California Mid-State Regional Service Committee, (CMSRSC), meets monthly on a rotating meeting location schedule. First month we meet in Fresno, second month in Merced and the third month is what we call "Region on the Road" where different Area Service Committees volunteer to host the CMSRSC meeting, sometimes in conjunction with a special Area event, such as a holiday dinner / dance. This allows members that may have an interest in Regional service to get a view of what actually is happening at the CMSRSC meeting. The cycle repeats itself throughout the year, allowing for four (4) different Areas to host the CMSRSC meeting.

At the Regional level, we utilize Regional Information Coordinators (RICs) to provide support to each Area Subcommittee (H&I, PI, Activities & Literature). The Hospital and Institutions subcommittees of each Area service numerous Federal, State and Local Penitentiaries, Prisons, County Jails, Honor Farms, CYA Facilities, Psychiatric Facilities, Women's Shelters and Treatment Centers. Anecdotal indications are that our Region has the highest density of correctional institutions of any Region in California making a daunting challenge for our service committees. The Public Information subcommittees in most of the Areas are active, functioning with

low to medium support from the members of each Area, which assist in providing fairly typical NA style PI work. There is a growing interest in some of the ideas introduced in the new Public Relations Handbook.

Like a lot of Regions, CMSRSC secures an Annual Regional Insurance Policy to provide insurance for Recovery Meetings and the locations they meet in. The past several years, we have faced an ongoing battle with increasingly high insurance premiums, even though we have had almost zero claims against our policy and no pay-outs. We would appreciate an opportunity to open a dialogue with other Regional Service Committees to investigate methods that may be utilized to keep these costs down, such as pooling our purchasing power.

We are currently attempting to encourage each Area Service Committee to review the information base NAWS uses for its "Meeting Locator" to ensure the information is current. The meetings listed on the NAWS web site don't seem to agree exactly with what is listed on each Area's current meeting schedule.

CMSRSC has been engaged in a long-tern project to better understand our organizational obligations. We have developed professional relationships with a CPA and a business attorney, and for the first time ever we have filed Tax Forms with the Federal and State agencies. More will be revealed on the direction we take to ensure we keep within the boundaries of "productive members of society" and resolve our legal entity challenges.

You are all invited to attend CMSRCNA X which will be presented in Visalia on June 6-8, 2008. Early Bird Registrations are still being accepted until September 1<sup>st</sup> and the cost is \$10.00. You may download the form from our convention web site, <a href="https://www.cmsrcna.org">www.cmsrcna.org</a>.

This is a very brief summary of CMSR. I am hopeful that it provides a snapshot of our Region.

# California Inland Region Report to WSZF 2007

The California Inland Region is comprised of 4 area's in the inland region of southern California from Victorville in the north, Temecula in the south and Blythe in the east. We currently have 186 meetings weekly, and the region meets on the 1st Sunday of the month in Banning at our Regional office. We also rotate to each area on a quarterly basis to help get the local fellowships involved. At this time we have one area that is in the midst of a division. This is something that has been talked about for years but it seems like now is the time. They have been working on it for several months and by following the suggestions set forth in the Guide to Local Service it appears to be going well in fact I would use the word spiritual.

As was reported last year our convention had been canceled due to the facility closing for remodeling. Well I am happy to report that we held our convention at a new site 2 weeks ago and it looks like "We Are Back". I don't have any final figures but just from what I saw it looked like it was a success.

We have spent time in the last year with a Regional Inventory. I would like to thank those of you that sent me your info on inventory's. We put together a questionnaire that went out to the fellowship and was posted on our website (cirna.org). We received a lot of feedback and we are in the process of prioritizing and roundtable discussing the topics/issues that have come up. I was surprised at how many want to see more learning/service days/workshops. It will be interesting to see how things shape up over the next few months.

We still operate with resource officers rather than standing committees and have had a hard time keeping these positions filled.

Our first annual Learning Day last January was a huge success. We started out the day with a workshop for GSR's that was so well received that we could have probably spent the whole day on just that one topic. I would like to thank the Central California Region for their help and participation in

this event. They helped facilitate the round table discussions on the IDT's. We where hoping to have 50 people in attendance and ended up with close to 80 in attendance and had to scramble for more tables and chairs. We are looking forward to next years learning day with the Conference Agenda Report being our main topic.

We have no issues to bring forward to this body this year but we are looking forward to our discussions the next couple of days and I am sure that there will be a lot of things to learn from our fellow regions.

#### **Washington Northern Idaho Region**

We have 21 Areas consisting of approximately 800 meetings spanning over 74,000 square miles that include Washington State, North Idaho, and a bit of North Eastern Oregon, and part of Western Montana. Our RSC meets quarterly for two days at a central location. Average attendance is 50 committee members. Our RSC has lots of unity and most of our decisions are reached by consensus

At our Annual Convention, we held a small group discussion on "Who is missing from our meetings", and then presented a draft RSC Vision Statement, and did small group discussion on regional goals. This continues to be a successful way to communicate information and it is likely to continue. We plan on asking our Conventions and Events committee to include holding small group discussion at our region's conventions as a permanent part of the program at our conventions.

Our RD team continues to utilize a quarterly report to the region that summarizes NAWS News, NA Way Magazine, World Board reports, and and Western States Zonal Forum news. The purpose is to increase communication throughout the levels of service and to particularly reach the individual group member. It is a one page report and we bring enough copies to our region for RCMs to distribute to all groups. I see this get back to my home area, and my home group, and it is cool to see it being read by members there.

12 of 21 of our areas have merged H&I and PI (and usually phonelines) into PR committees, and most of our areas are actively moving forward with implementing the Public Relations handbook. Our RD team has been reading and discussing it at our quarterly all subcommittee meeting and regional service committee meeting.

The region by unanimous consent nominated our regional delegate, Jack H., as a regional nominee for WSC co-facilitator at the 2008 WSC elections.

The only noteworthy issue we have is a resistance to move away from CAR Workshops and use the Regional Assembly as a communication mechanism.

#### Pacific Cascade Region of Narcotics Anonymous Western States Zonal Forum – July 2007

Hi, my name is Denise, and I am the regional delegate for the Pacific Cascade Region. Unfortunately, our alternate delegate, Tauni M cannot be here. She is in Coos Bay attending our regional service conference and assembly. We hold our regional service conference quarterly and our regional assembly twice a year. We rotate this event all over the region with different areas hosting each conference and/or assembly. This allows even the smaller areas to participate.

Our region consists of 14 areas, as listed below, with a total of 463 meetings per week. Our Portland Area has recently formed three separate areas; Portland area, Tualatin Valley area, and the

Greater Willamette Valley area.

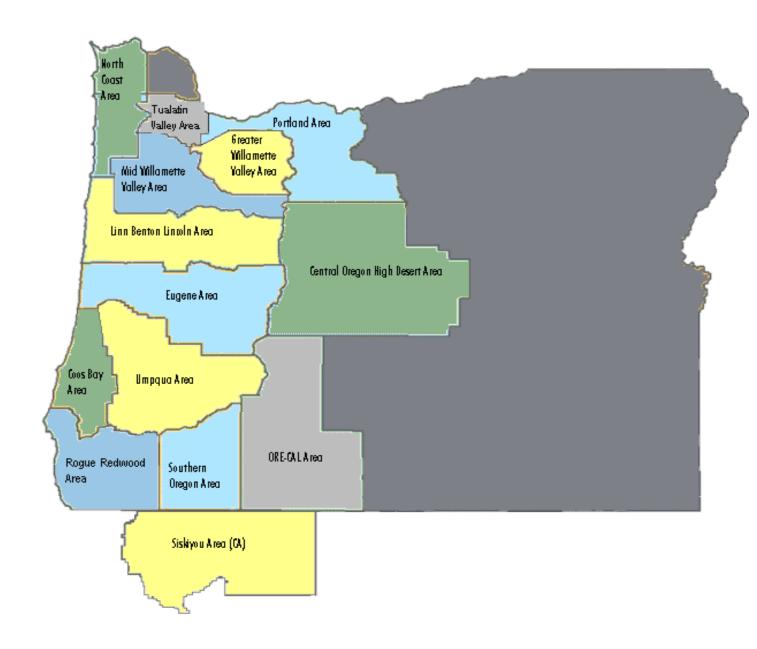
Area	# of Mtgs per Week
Central Oregon High Desert	24
Coos Bay	11
Eugene	47
Greater Willamette Valley	17
Linn Benton Lincoln	36
MidWillamette Valley	23
North Coast	4
OR-Cal	8
Portland	165
Rogue redwood	27
Siskiyou	17
Southern Oregon	34
Tualatin Valley	28
Umpqua Valley	22

Our website, PCRNA.org, recently added a very nice map of our region. It shows the location of all of our areas. We also have links to NA.org and each of our areas. Our wonderful webmaster is also including our regional minutes, budget reports, and regional events.

I enjoy our regional assemblies. During the two Tauni and I facilitated this past year, we covered issue discussion topics and the basic text project. Our region is struggling to find trusted servants to fill regional positions. This also seems to be a continuing issue in many of our areas. It seems our program grows as we grow. Sometimes we have tremendous spiritual growth - we can finish several steps in one month, can attend six meetings a week, have extra time to help out with the dance, attend area, and still have plenty of time for our jobs and our families. Other times it is all we can do to get out of bed and get through that day without using.

So goes our fellowship. Sometimes we have plenty of gung-ho people to carry the message. Then we have the times when we limp through the RSC with only 5 out of 17 positions filled. I feel that to be part of the solution, I need to continue to grow spiritually so I can be present to do my part.

Denise T Honored Trusted Servant



PS – I hate to beat a dead horse, but we're still working on the insurance issue. Our region is also interested in discussing how, or if, other regions are integrating the PR handbook in their regions. In other words, are you combining H&I with PI and/or Phone-line and utilizing the handbook in that way? Or some other way? Inquiring minds want to know.

# **NAWS SESSION**

# **Implementation of the PR Handbook**

The PR Handbook contains two main sections. Section One (chapters one through four) provides the foundational material for effective public relations, and Section Two (chapter five through thirteen) provide guidance for specific areas of PR work.

When considering a public relations project in your area or region, the appropriate chapter in Section 2 of the PR Handbook can help guide the service body's discussions. Before getting started on a project, consider these questions:

- 1. What factors should be taken into consideration in order to match our PR needs to our service body's abilities?
- 2. How can we can we ensure that the project will be likely to reach the intended audiences?
- 3. How can we involve more local groups and members?

#### **Public Relations Goals.**

- \* We clarify what services NA can and cannot provide to the community
- ❖ We make NA members more aware of their role in NA's public image
- ❖ We aim for the public to recognize NA as a positive and reliable organization
- ❖ We develop valuable relationship with professionals and the general public

## **Tradition Scenarios**

# Cooperation

A group has been holding meetings in the same facility for several years; recently, group members have neglected to properly maintain the facility, allowing members to discard cigarettes on the property, leave coffee cups around the meeting room, and ride their motorcycles close to the entrance of the facility. The group shares the building with members of the public, and the facility manger is upset by the complaints about NA from other occupants.

In a cooperative spirit,

- ➤ How could group members work with the property manager to restore a good relationship?
- ➤ How can the group discuss ways to cooperate with the property manager to restore the relationship between NA and this member of the public?

The feedback that we got from the workshops that we conducted:

- How to work with the manager to restore relations?
  - o Identify specific problems.

- o Propose specific solutions.
- o Ensure two specific contacts to the manager.

## **Self-Support**

A local public information committee is offered a free exhibit booth at a health fair that is being hosted by a hospital. Many community providers (such as treatment centers, health screening tables, and social service agencies of the city) will be present; however, NA is the only organization being offered a free booth. The CEO of the hospital's teenage son is a member of NA and the table is being offered free to NA because the CEO is so grateful.

♣ How can the committee participate in the health fair and still remain self-supporting?

The feedback that we got from the workshops that we conducted:

- Explain in a kind and loving manner the spiritual principles behind the 6<sup>th</sup> and 7<sup>th</sup> traditions.
  - o Offer/insist to
  - o Pay the same
  - o Provide services
  - o Explore the possibility of allowing all 12 step programs be free.

# **Anonymity**

A local television station is producing a series on addiction and one of its featured segments is "Narcotics Anonymous----A Community Resource." In this segment, an NA member is featured as a spokesperson for NA in the community and the interview is conducted showing the member's full face. The member who was interviewed has no problem with breaking his anonymity.

o How can the committee work with the member and the television station to maintain personal anonymity?

The feedback that we got from the workshops that we conducted:

- Can we get to the station manager prior to airing of the show to edit the presentation?
- Educate the interviewee on what anonymity really means through fellowship PR resources
- Dev a relationship with and educate media as to our fellowship PR policies.

Feedback from the 2<sup>nd</sup> group that worked on the Anonymity question.

- Fact finding:
  - o Speak with individual addict
  - o Speak with the PR committee.
  - o Speak with the TV station.
- Education:
  - o It works tradition. II Pg 205. NA, not the individual, is what we need to represent.
  - o Principles from Chapter 2 of PR Handbook and Chapter 5 media.
- Action plan:
  - o Dependant upon facts found
  - o Either stop or fix anonymity issues.
  - o Implement plan to avoid in the future.
  - o Lesson learned?

# 2<sup>nd</sup> Set of Workshops on Implementing the PR Handbook:

#### PSA – TV:

- o Identify recourses
- o Match TV station and area we want to cover.
- Contact letters, call the TV station(s) chosen, and follow up with Thank you.
- o Match media with station
- o Contact WSO
- o Provide media
- o Follow up

#### PSA – Billboards:

- Research
  - Cost (short/long term)
  - o Audience
  - o Message
  - o Can service body support the potential result of the effort?
  - o Will the Billboard affect other services bodies?
- Implementation
  - o Design and approve (group)

- o Measure results
- o Continue evaluation.

# 2<sup>nd</sup> group feedback.

- o Decide who is best suited to contact the media provider.
- Shop it out contact the billboard companies and inquire about pricing.
- o Ensure that backup/supportive services are adequate.
- Location Location Location
- o Talk to media provider to determine demographics.
- o Decide on content

#### PSA – Radio:

- Factor to match needs
  - o Identify if resources from World meet our needs.
- Identify who?
  - o To suffer addict and to the professionals.
- How involve local groups and members?
  - o Quarterly learning day, Regionally, but rotate areas.
  - o Ensure resources to respond to PSA's
  - Suggest Home Groups adopt HI Panels or Phone shifts.
  - o Educate (Promotions vs Attraction)

# **Topic Discussions**

The following is a compilation of the input given by the Zonal Forum Participants on the discussion topic.

# Consensus Based Decision Making. How It's working?

- Rio Grande uses "discussion based" wherein discussion is not limited, but voting still takes place
- Consensus decision making has to be uniform. If not all levels of the structure are using it falls short.
- ID/NW still has Robert's in its guidelines, but reaches most decisions by consensus, allowing members to abstain.
- MidState still lists itself as a Robert's system, but it has morphed into a quasi consensus system.
- Las Vegas, very rarely has to vote. Because this region is so small consensus has never really been a problem.
- NorCal RSC wants to move to CBDM, but in reality they are almost there. Very few motions take place, with straw polls taken to build a consensus. New area that started small and from the ground up is having success with.
- Sierra Sage is still in the dark about just what is, CBDM and needs more information.
- SD/Imp, says meetings tend to go longer, but are much more rewarding.

- Mid-State: Can't let the discussion process turn into beating a dead horse, but discussion must be allowed to play itself out. If discussion happens on a more informal basis, when it comes time to vote there is usually nothing left to say.
- SoCal: RR based. No written basis for CBDM. To large of a group to manage consensus efficient.
- NorCal: Robert's is not fair to those that don't know how to play. CBDM should be implemented at the group and subcommittee level so that facilitators can be trained.
- What we do now is not really Roberts. There is no clear definition of Robert's as it's used in NA.

### Rouge Events:

- Strong personalities bullying an are into doing events. No clear accountability. Event was put under activities. When activities dropped it the members took it on themselves without a point of accountability.
- Members who haven't been involved in service for a long time want to do these events but don't want to follow the Traditions and Concepts.
- Members demanding bigger and bigger events and when areas don't satisfy the need members take it on themselves.
- Home groups taking on large events is okay as long as financial accountability is maintained.
- Making sure the single point of accountability is tangible is important.
- Do these events tie into the 2<sup>nd</sup> Concept?
- Large conventions are being run without any protection against liability, and it's getting harder to make members understand how dangerous this is
- We can't seem to let events go away.
- We need to ask "is this event helping to further the primary purpose".
- We must make sure that if we have a personal problem with these events that we don't validate them by have participation by area trusted servants.
- How do you educate groups when you feel that their name is being used as a point of accountability, when the argument against you is the 4<sup>th</sup> Tradition?
- A donation from an event to a service does not constitute "point of accountability.
- Challenge these event to show how they are spiritually and financially sound.

# Integration of PR Handbook/Regional H&I/Pi Restructuring

- Instituting change within H&I is difficult. Getting the older members to be open to change is hard
- In some places there is a lack of knowledge of exactly what the duties and responsibilities of Coordinators.
- The PR Handbook needs to be more widely distributed and read before it can be implemented.

- The jury is still out on committees that have merged. Not enough time has gone by to see how effective the merge is.
- H&I Handbook should be replaced with something more in line with the PR handbook and the realities of service in the 21<sup>st</sup> century.
- H&I servants and PI servants should get married to each other.
- Implementation becomes very difficult in rural regions, and areas. When keeping meeting room doors open is the most important, the PR Handbook becomes less important.
- Presentations that are designed for smaller, more rural areas would be helpful
- Adaptation is the key. There are no hard and fast rules. Adapt the structure to fit the needs of your service area.
- Don't rush things. Move slowly
- System works better with smaller committees.
- Getting the message of the importance of the PR Handbook is important. Not enough members are actually reading the handbook.
- We need to let the fellowship know that the PR Handbook does not have to be a replacement for what we're doing now. Take what you can use and leave the rest for later, or not at all.
- Resistance to change is strong in some places.
- It's difficult to get qualified trusted servants to run for positions that are not well defined.

# Sponsorship Behind the Walls

- What is It? Is it working the steps, or correspondence?
- As long as everyone is aware of the confidentiality issues it's okay.
- The scope of what this will look like and how the accountability will be defined must be set from the start of this service.
- The institutions often restrict correspondence with inmates. Members that are taking panels into institutions must be made aware of this fact.

# Paid Events and the 7<sup>th</sup> Tradition

- Is it okay to pass the basket at an event that charges admission or registration?
- This practice allows those that have not registered to practice the 7th Tradition
- If an event is in the red it's okay. If in the black, not okay
- Individual choice. If you're not okay with it don't put your money in the basket.
- Meetings that are held as a part of an event are supported by committees and should not pass the basket.
- Donations from members that do not register should be solicited outside of the meeting and not by passing the basket.
- The 7<sup>th</sup> Tradition does not mention anything but the groups and therefore 7<sup>th</sup> Tradition at an event meeting is wrong.
- The excuse that "World does it" does not mean anything to groups, areas, or events
- An event that is about to lose money should not collect 7<sup>th</sup> Tradition. This does not live up to the spirit of the tradition.

• 7<sup>th</sup> Tradition at an event should go straight to a service body and should not be counted as general income for the event.

#### Youth Committees

- SoCal has a Regional Youth committee.
- NAYC in NorCal functions on the area level in 3 areas but failed as a Regional Subcommittee
- All of the Youth Committees seem to be in California. No regions outside of California have committees.
- Youth committees should stay within the service structure and not become completely independent entities.
- Youth committees in some states have age limits on trusted servant positions, but also have older mentors.
- These committee need to stay focused on there stated purpose and vision for what a youth committee is supposed to be.
- Young people don't stay clean.
- Any service is good service, and if these committees get young people to do any kind of service then they are worthwhile
- Do minors pose different liability issues?

# Note: Mike M. was chosen to write and read the WSZF report to the 2008 World Service Conference

#### Insurance:

- Should regions investigate whether or not we could bring down the overall costs of providing insurance by joining together to purchase insurance?
- A lot of questions would have to be answered regarding how this would be administered. Division of cost, any change in liability as far as assets if lawsuits happen.
- Worthy of investigation.
- Rates could go up for all, if one has a major problem.
- Use a common broker but not just one policy

# Agenda For Sunday Session

Discussion took place on starting and ending times for the Sunday session, and how much more NAWS participation we will have time for

NAWS Report Being Effective RD Workshop Finish Topic Discussions

# Issue Discussion Topic Workshops

This topic was mainly about which regions have done workshops; and generally speaking how they were attended and received.

As with most things some went well and were well attended and others were frustrating.

#### Term Limits For RD and RDA

- Rio Grande does a 4+4 years. This brings consistent representation at the Conference and within the region.
- Idaho/NW just changed their system to 2+2 years. Delegate elections have been moved to the off conference year, so that a delegate does not rotate off immediately after the conference

- The reasoning for either system is about weighing the benefits of experience at the conference against the spirit of rotation at the region.
- An 8 year RDA/RD tends to draw people that are really committed to doing 8 years of service, and not taking the committeemen for the wrong reasons

# Financial Systems & Software for Financial Accountability

- What system is best suited for all of the regional financial needs?
- Consistency is important. It should be user friendly
- If you use a CPA you need to use the software that works for them
- Keep it as simple as possible
- Have a system that is yours. Do not let new treasurers bring in a new system. Make them adapt to the service committee's system

#### Cultural Outreach

- PR committees should be doing outreach to multi cultural communities
- Groups should be encouraged to keep foreign language literature on their tables

#### Web Based Phonelines

 Arizona has instituted a web-based system and is happy with its performance and the fact the cost is significantly lower then phone based systems

## Getting More Involvement in the CAR

- Is it possible. If so how
- Regional Assemblies, in smaller regions tend to get a better turnout.
- Region 51 does the CAR by consensus
- Do Food
- Use consensus rather than ballots
- Encourage RCMs to get the CAR information so that they can do CAR workshops at the group level, for members that don't make the assemblies.
- Stress to the fellowship that this is their direct link to the NA group conscience; bypassing area and region, going directly to the rest of the NA world.

#### Insurance Across the Border

- Meetings that are in Mexico want to be listed on US border NA schedules. They are not covered by insurance. What to do?
- Help these groups finance the printing of their own schedules

#### Grandiose Event

- Events that do to much merchandising and fundraising
- Events do not have to perpetuate themselves.
- More care in selecting and training of trusted servants
- Don't approve events that are based on projected income and projected fundraising.
- Don't discount merchandise on the last day of an event.
- Pre-sale merchandise only, so that nothing is left over.
- We need to learn how to say no.
- Read the Trustee's Bulleting on Fundraising
- Don't stifle new event ideas, just keep them accountable.

# **NAWS SESSION**

## How to be an Effective RD

Regional Delegates are a crucial link in the chain of communication and decision making in the Narcotics Anonymous service system. As leader in service, these trusted ervice set an example for other members in how they fill their roles and responsibilities. In order to do the best job possible, there are a few requirement.

# **Requirement for Success**

What RD's should know: Skills and Qualities RD's should have:

Steps, Traditions, Concepts
Their own strengths & weakness
History of Decision

Preparedness
Integrity
Facilitator skills
Communication skills
Delegation
Leadership development

After considering the "Requirement for Success" that we have defined for ourselves and our trusted servants, we should consider the following questions:

#### Role of RD

- 1. Effective communication point between WSC and region. (both ways)
- 2. Educator
- 3. Knowledge base
- 4. Discussion facilitator
- 5. Supporter of areas.
- 6. history base
- 7. Steward of history/knowledge
- 8. Provide intermediary capacity to NAWS for more responsiveness.
- 9. Leaders (servant)
- 10. Responsibility to ask difficult question.
- 11. arbitrator
- 12. Know your regions heart
- 13. Mentors & examples of service & recovery.
- 14. Participation in world level decision making
- 15. Resource for world level service. (and all levels)
- 16. Single point of accountability.

#### Questions Workshop

What can the ASC, RSC, and NAWS do to help these trusted servant reach those goal? Skill

- 1. Expect accountability
- 2. Express clearly defined expections
- 3. Resources of past history duties
- 4. Pretend they care
- 5. Take action on information provided
- 6. Atta Boyst
- 7. Present workshops.

# 2<sup>nd</sup> group

- 1. Hold servants accountable
- 2. Use tools supplied by NAWS
- 3. Fourth Concept
- 4. Education to the fellowship of what an RD is.

# What can an RD, alternate, or potential RD do to move toward the "Requirement for Success:? Skills

- 1. Understand message to convey.
- 2. Sit with mentor of experience
- 3. Reserve personal opinion
- 4. Pick you battle
- 5. Prepare before report
- 6. Work steps & again
- 7. Unity more important than being right
- 8. Don't always voice opinion
- 9. Speak only once on issue
- 10. Talk to, not at.

# 2<sup>nd</sup> Group

- 1. Work the steps
- 2. Attend & facilitate
- 3. Sponsor/mentor

# **NAWS** Report

NAWS Update – unofficial notes for Western States Zonal Forum, 22 July 2007

#### Issue Discussion Topics

As reported in past issues of *NAWS News* and the *NA Way* magazine, we have been able to use input on the issue discussion topics to take some next steps. Here are some of the latest discussion points from each topic:

<u>Building Strong Home Groups</u>: Members everywhere seem to share common understandings of what a strong home group should do and how it should do it. We have collected these ideas and compiled them into the "Qualities of Strong Home Groups" piece that was included in the April *NA Way*. This information was also helpful in developing the Building Strong Home Groups worksheet, which appeared in the April *NA Way* and the *NAWS News* that followed the January board meeting.

Who's Missing from Our Meetings and Why?: Input on this topic led to two important distinctions. First, there are populations in our communities that we are not reaching with our message. This could be due to misconceptions about what NA is and who we're here for, or it could be due to gaps in our outreach and public relations. Second, there are also populations that find us, but don't come back or stay. We can take a look at our groups to make sure we're making room for all addicts, and making sure they know they're welcome.

<u>Our Service System</u>: Input on the third issue has raised three main areas of concern. First, we need to find ways to make our service meetings as attractive and welcoming as our recovery meetings. Second, we need to clarify the connections between our principles and leadership in our service efforts. Third, we need to address limited human and financial resources. The third and final point has two sub-issues: encouraging self-support among our membership (not just money, but time), and implement planning at all levels to accomplish the most with our resources.

#### **Project Updates**

Basic Text: following the deadline for input, we processed a great deal of information from around the world. The workgroup oversaw revisions, including decisions about stories to be added and removed. The approval draft has a total of 51 stories, and will be available by the end of August, free for download or \$8.00 by mail. The new Basic Text will be 6x9 in size.

PR Handbook: The PR Handbook remains available for free download at na.org, but can also be ordered for \$5.00. When the second batch of addenda material becomes available, the price will increase to \$8.50. Addenda material (also available for free download) will be available separately for those who already have copies of the handbook at \$3.50. It is possible to sign up at na.org to be notified when new resources are available, and the resource section will also be posted separately online with a cover page so members know if they have the latest information.

Other Service Material: The board recently approved the first round of board-developed service pamphlets, including the following titles: "Introduction to NA Meetings," "Group Trusted Servants Roles and Responsibilities," "Group Business Meetings," "NA Groups and Medication," and "Violent and Disruptive Behavior." These pieces are in production and will be mailed to all conference participants. They will be available for sale at the same price as regular IPs. More pieces are in the works, including pieces about leadership, the benefits of service, and an explanation of NA World Services. We also have a new US insurance bulletin available.

Targeted literature: The Youth workgroup met in early July to process input on the draft materials, and made recommendations for revision that were subsequently approved by the board. Approval drafts of the new pieces for young addicts and for parents of young addicts will be ready soon to be included in the CAR.

#### Service and Fellowship Development Workshops

NAWS continues to host workshops at a wide variety of local events around the world, including regional conventions and zonal forums. In addition to the importance of ongoing dialogue through the IDTs, we are able to conduct sessions on a number of service-related topics as dictated by the needs of the local communities. CAR workshops will soon be an important focus.

Freestanding NAWS events have recently included worldwide workshops in Lincoln, Nebraska and Paris, France. The next NAWS event, other than WCNA, is the Literature Distribution and Convention workshop in Woodland Hills, which takes place in November.

#### Other notes

WCNA-32 will take place 29 August – 2 September 2007. Pre-registration ended on 13 July. Please visit na.org for the latest information.

Issue Discussion Topic session profiles were posted at na.org in June. Please use these resources to conduct IDT workshops in your communities and share your input with us, both on the session profiles and on the topics themselves!

The Basic Text joined our huge collection of online literature in January. Spread the word!

The Locally-developed resource area at na.org remains available. A lot of material has been downloaded, and a bit has been shared with us. Please continue to share your local resources with us so we can make them available to the rest of the world!

Finally, the conference participant bulletin board also remains available for all conference participants from WSC 2000 on. Please help us and each other by participating in these discussions. One of our hopes is to develop tools to help RDs, and this is a great place for you to share your thoughts and ideas with us.

Meeting ended at 12:00 pm on Sunday